

eMag offers the following E-Mail Solutions:

- De-Duplication
- Exchange Server® Data Recovery
- Novell® GroupWise® Data Recovery
- Archiving & Storage



E-Mail Services & Processes

E-Mail has not only evolved into a primary form of business communication, but has also become a primary weapon in a prosecutor's arsenal. Recent studies show that nearly 25% of US organizations have had employee E-Mail subpoenaed, and nearly 20% of companies have gone to court over lawsuits triggered by employee E-Mail.

E-Mail mismanagement continues to take a hefty toll on US employers, with costly lawsuits — and employee terminations — topping the list of electronic risks. As recent court cases demonstrate, E-Mail can sink businesses — legally and financially. Inability to produce subpoenaed E-Mails can result in multi-million dollar lawsuits against US companies and long-term damage to a company's reputation.

No electronic discovery company is capable of handling more E-Mail formats than eMag Solutions. Whether part of the message content, metadata, or in attachments, eMag is able to extract, cull, and produce E-Mail data from nearly any format.

DE-DUPLICATION

Using a custom-developed proprietary system for data processing and de-duplication, eMag can compare file hash values both across custodians and within custodians' files. eMag also has the option to filter out system files that are contained in the National Software Reference Library (NSRL) hash list.

EXCHANGE SERVER® DATA RECOVERY SERVICES

eMag is able to provide E-Mail recovery services for Microsoft Exchange, mailbox extraction services, keyword searches, and brick level restores.

NOVELL® GROUPWISE® DATA RECOVERY SERVICES

Electronic discovery services include Novell GroupWise releases E-Mail recovery services, mailbox extraction services and keyword searching/filtering by Novell certified experts.

PROCESSES TO ENSURE PRESERVATION OF ORIGINAL DATA AND METADATA

When the data resides on tape, the information about the data, or metadata, is stored with it as well. This is restored back to disk using the existing attributes from the backup and a MD5 hash is generated for each file to validate the restoration process. During the de-duplication process, eMag's tools employ a safe procedure so that the original metadata is not destroyed when migrating the data. Once the data is moved, the application validates that the source and destination file dates are identical and that no changes have occurred.

E-MAIL ARCHIVING & STORAGE

E-Mail archiving can ensure regulatory compliance, aid in enforcing organizational data retention policies, as well as providing easy access to data when litigation arises. Whether bringing old E-Mail files up to date or implementing a new archiving/storage solution, eMag offers many affordable and accessible options to keep organizations in control of their archives.



EXAMPLES OF E-MAIL FILE TYPES EMAG SUPPORTS IN PROCESSING:

File Extension	E-Mail Application
PST	Outlook Personal Folder File
OST	Outlook Offline Storage File
DBX	Outlook Express E-mail Folder
IDX	Outlook Express, AOL, PocoMail
MBX	Eudora, PocoMail
EML	Outlook Express Electronic Mail, QuickMail Pro
MSG	Exchange Mail Message
NSF	Notes Database
NS4	Notes Database (Older Form)
NS3	Notes Database (Older Form)
NS2	Notes Ver 2 Database (Older Form)
MailDB	MSN Mail
WAB	Outlook Address Book
MSF	Thunderbird Mail Summary File
SNM	Netscape Mail E-mail Message File
EDB	Exchange Information Store Database
STM	Exchange Streaming Media File
PAT	Transactions taken place during online backup of Exchange.
BKF	Backup Files (can contain EDBs)
BKP	Backup Files (can contain EDBs)
ngwguard.db	GroupWise Database

**TAKE
CONTROL
OF YOUR
DATA**

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